



Gallagher's

RUG AND CARPET CARE

Thank you for your interest in working with Gallagher's Rug & Carpet Care. The full job description is provided below. Please read it completely before applying.

To apply for this position, please email us at staff@gallagherscarpetcleaning.com with the following information.

- 1) Full name and phone number
- 2) A brief paragraph that tells us why this job is of interest to you and how you might be a good fit for our company.
- 3) Work history or resume (may be attached as a pdf or included in the body of the email).

In person interviews and hands-on job tryouts will be scheduled with COVID-19 protocols enforced. All technicians are required to follow COVID-19 safety protocols when working with clients in and outside of their homes.

CARPET CLEANING TECHNICIAN JOB DESCRIPTION

Gallagher's Rug & Carpet Care is proud to be a locally owned small business, serving Portland, Oregon and the surrounding Metro Area. Our technicians are hard-working, meticulous, customer-service focused, responsible and trustworthy. We offer five-star residential and commercial carpet cleaning, rug cleaning and repair, and upholstery cleaning services. Training is provided. Opportunities for commission, bonuses and advanced training/education.

Applicants for this position must have a valid driver's license and a clean driving record.

DAILY TASKS

- Communicate with clients/other staff members via phone, email and in-person
- Perform or assist in all duties necessary to provide quality carpet cleaning (Set up the van at the job site properly, safely/productively prepare the home for cleaning, clear communication with clients, follow all procedures for pre-conditioning/deodorizing/extraction/stain protection, maintain cleanliness throughout the home during service, etc)

- Account for and return all cleaning tools and cleaning agents, hoses, chemicals, etc. to the truck before departure from the customer's home
- Clean vehicle and/or detail at end of each day
- Keep proper inventory of equipment, spotting agents and other items on truck
- Follow all company safety policies and procedures
- Collect/process payment for services in the field
- Provide occasional support in the rug cleaning plant as needed

ESSENTIAL REQUIREMENTS

Consistently interact professionally with clients and Gallagher's staff, strong attention to detail and follow through, consistent and reliable attendance, comfort using mobile devices for communication/navigation/job payments, ability to read/analyze daily job notes and schedule, full range of physical mobility (position requires sustained sitting, standing, stooping, lifting as much as 50 lbs., carrying, repetitive motions due primarily to cleaning work), understanding of dilution ratios for mixing of products and some technical math as well as basic chemistry (training provided), valid driver's license (technicians are responsible for driving company vehicles to each job), must maintain a clean driving record, willingness to maintain a clean/organized environment, must keep provided uniforms and appearance tidy and professional at all times, ability to work alone (be self-directed, complete tasks as assigned, physically assist customers and problem-solve)

PREFERRED SKILLS

Previous experience in carpet cleaning, related machinery and/or customer service, background in chemistry and understanding of the pH scale, knowledge of geography/layout of Portland Metro and surrounding areas.

30-40 hours/week | \$18.00+ per hour | opportunities for bonus & commission | training & uniforms provided